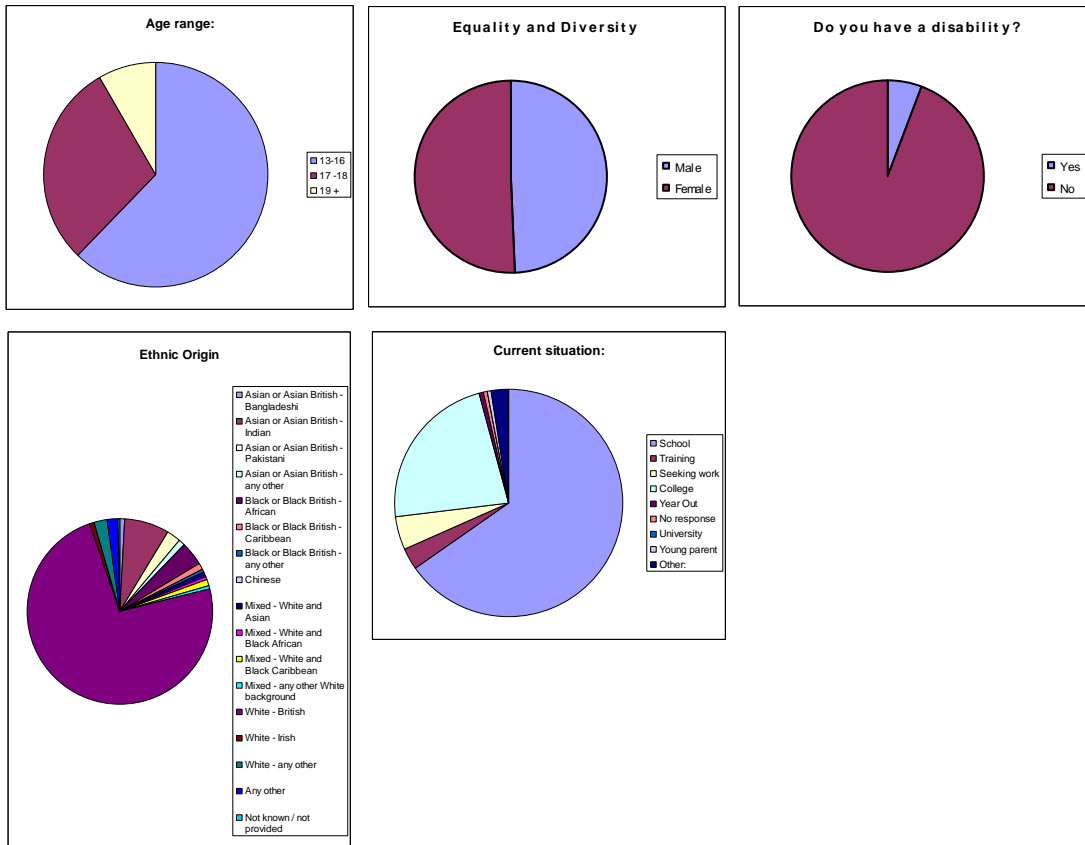
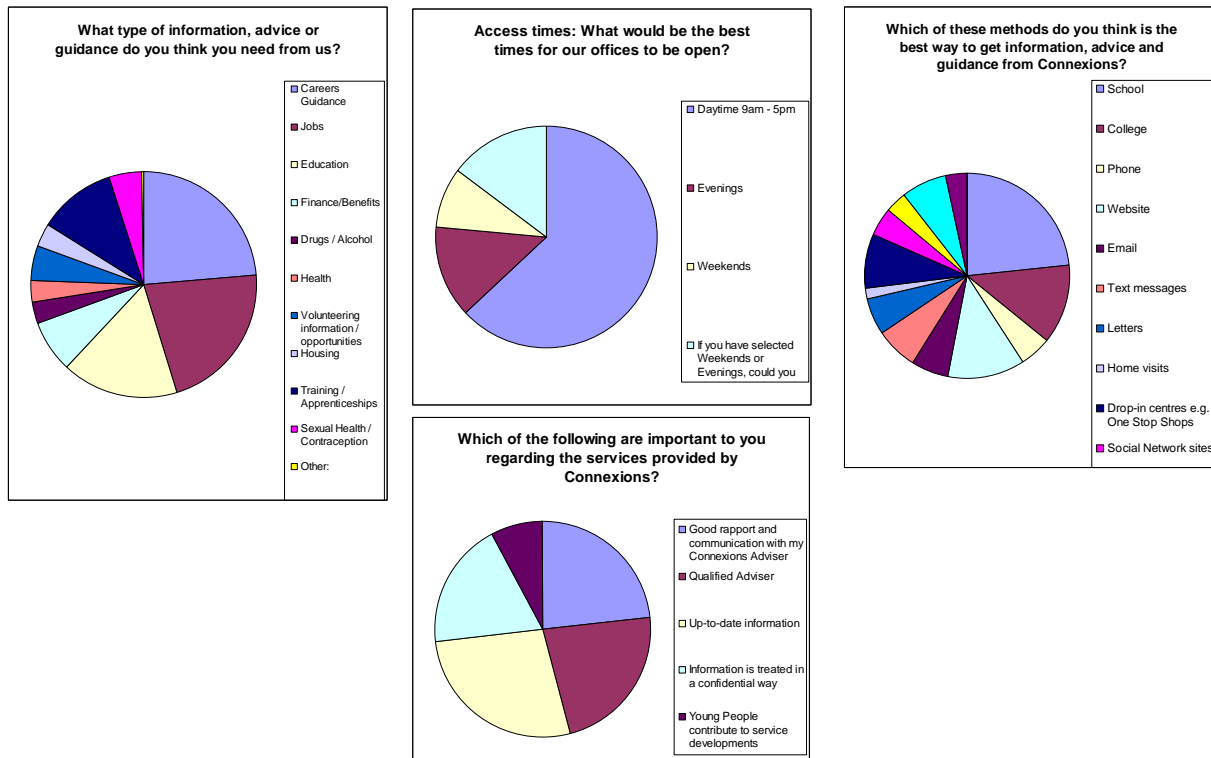


We invited young people to tell us what they thought about information, advice and guidance offered to them.

## 1,000 young people responded:



## This is what they told us:



## Other comments:

<b>What suggestions do you have, to make Connexions the best possible service for young people for the next five years?</b>	
Make more known and let it be open in the evenings and weekends in our local area	Connexions making presentations in schools and colleges about the services offered
Be more involved in school life	Should be job services
Have realistic opinions about courses and how they can get a job in the real world or not. Connexions should advise people of subjects which can get you into a job after uni. Not just subjects u jus love!	Ensure that all options are made clear at 16+ and 18+, in terms of careers advice and exam information (re-sits and time taken). Advice on university open days etc.
More like my adviser - Denton	Try and stand out more
Aid with addictions/ job aid	Have more visits for students
Aid on drugs abuse and job opportunities	More info on opportunities
More staff of a younger age to relate to younger people	Offer them with more wider options and max support
More staff	More advisors in schools
Bigger office	Perfect the way it is
Do more open days, road-show events to show people what you do to spread awareness	Continue giving advice to people when they need it
Keep it the same	Keep the drop-in service open during the day
Make regular appointments with young people to check progress	Have Connexions Advisers in schools, colleges and also in offices in towns
Unsure	More contact with students
Not enough staff available, when required.	Just be friendly
Find more jobs	Is already very good
Reliable info	Keep with female advisors
More personal careers advice for people rather than a general session with other peers which just ticks a box for the school	More info on alcohol and drugs and sexual relationships in a leaflet posted through the door and aimed at 13 - 18 year olds
To give all the help they can give	More computers, bigger space
Spread the word, the Connexions needs to be endorsed more	Giving out more information and get the word out more about them
Talk about different routes e.g. Apprenticeships	Keeping the One Stop Shops open
I like Connexions at Tile Hill Wood just as it is. Chris and Sue are really helpful.	For the person seeking advice to use the same adviser so the working relationship builds up
More activity	Set up more training programmes
List of jobs	Its good as it is for me
Stall in market advertising connexions support	More time in training providers
Help with work placements	More feedback
Have television programmes on in waiting rooms and to continue providing a good quality service	Have your own key worker who you can see when ever you need to
Advice on how to get Saturday jobs too	Make it sound more appealing and responsive
To be opened in evenings for drop-ins	To say to pupils what help do you need
More in school contact times /timetabled appointments	Information to tell people what helps them should be better available
More in school contact and advice workshops. "Make yourself known" who advisors are in school=unaware?	Employ younger advisors, who are able to relate, more possibly? 5-7pm + retail opening times @ weekends.
More detailed guidance on popular career options availability, requirements, etc.	More people who actively identify themselves in schools
Keep up the good work, and don't allow any bossy and nasty staff work!	Be more visible in the community and have more drop-in centres

Just carry on with what you are doing	Friendly one on one meetings
Gang people to get qualification	Respectfulness
Not really	Advisors listening more
Talk about what they did during school/college	Get school to introduce earlier and more often
Carry on improving the services you already provide	More people to work with you to get different ideas.
None	Teaching young people to look after others
Give more information	Be more involved with school students
More private	More accurate results
More class talks and visits in tutorial	Have a session on young peoples opinions
None	Get people's opinions
Get younger staff so they know what it feels like	Get to know the kids
Help with careers advice and give more advice	It's already good
To come in to school more often	Perhaps more lesson like this!
Keep giving more help and advice to give them best education and career for the future	Have a box where you can write stuff that no one will know who you are
To listen then help	College, Apprenticeships, EMA
Give advice on a range of different topics	You could open this up to older than 19
More because when I was at school the was one adviser which wasn't really enough	Keep us informed about careers available and how to get it.
More meetings for young students	I think Connexions is good the way it is
None	Local jobs and Apprenticeships.
More advisers	Don't have any
I'm happy with the way the service is I like how they ring people	More relevant information regarding future opportunities.
Lots of information	Give them more possibilities.
Good as it is	Chase up in years
More information	Connexions lady must listen
Keep Jackie Wilson	Give them more possibilities
I don't know	Happy with service
Ensuring that it is open more frequently.	In at school
There is nothing I'm entirely happy with the service	Regular appointments
Finding part time jobs	Finding part time jobs for people
More meetings	Helpful and friendly
Keep it as it is	Online chat
Arranging trips/open evenings to seek further education	Keep it confidential and promote what you do more e.g. Have activities in the common room.
Education	Do not take us out of our main lessons
Give them info on housing	Don't take us out of important lessons
More relevant information.	Advertise more and more meetings.
To have some youth members as part of Connexions	I think the Connexions at my school is already good, no need to change
Advice regarding university	More computers
Cathy stay in charge!!!	It's already good
Give out free stuff e.g. leaflets	I already like what's on offer
Give out free help	Have a 24 hour hotline
It is fine as it is in my opinion	Open 7 days everyday
Make once a week appointments	Have food
Keep them up to date	I don't know.
It's fine	Private meetings.
Private meeting	Regular connexions meetings (1 on 1 discussions)
Make Connexions area bigger	People more like us
Help with careers advice.	More Apprenticeships available

Get a vender machine and disco lights	More 1 to 1 meetings
Help with option career advice.	More educational talks
Help with careers advice & options	More talks
I think it very helpful already.	It is fine as it is
More advisors in school	Open shops on weekends
Lovely people	Younger workers
More advisors in schools	More One Stop Shops
More talks and info	Communication
Doing a good job	Start in primary schools
More personal advisors	Get application through faster
More advisors in school	Wider range of places to go connexions
More advisors and more involvement in school	Up to date info
Personal advisors in the community	Bigger office.
More personal advisors	Bigger Office for support and help
Have food and drinks	More time given to people wanting advice
Job search facilities	More contact
Help with experience of performing careers offer contacts and places with auditions	Let children of working age receive help with finding part time/ summer jobs
Better commitment from advisors	Up to date resources
Opening times not during school mid to late afternoon	Location of One Stop Shops and offices need to be better
Spend more time with sixth form	Transport funding for 18 to 25 year olds
Have a better system for the waiting time in the waiting rooms or have more things to do while you are waiting	Make it easy to get a job.

### **When we asked how we could improve Education-Business activities, this is what they told us**

Ask companies to come into school and tell us what they want from school leavers

See a list of all the places that do work experience so we know what we can choose from

See DVDs about different jobs and local firms, so we know more about what they do and the kind of place we'd like to work

Be told what our teachers do when they go off on days in industry

Make sure work experience is in a safe place

Mix with other schools so we meet new people and it's more like real working life

Not have boring work experience where they don't know what to do with you

Do work experience in the job we really want to do

Have a group, like a youth council, that can tell you what we want employers to help with

Look at where jobs are likely to be in future and what kind of employees will be needed

Get employers to do online web-chat about projects they set up for our diplomas

See what happens as a result of any comments we make about work related activities

Have some training about how to stay safe on work experience

Get employers to understand what new courses and qualifications are and what they are worth

Arrange our own work experience if we want to

Get employers to set business challenges so we can really show what we can do – like on “The Apprentice”

Have short taster sessions because sometimes we don't know what jobs are really about

Read what other young people say about the place they went on work experience

Make teachers explain why we are doing things and what we are meant to learn from it

Have something to show our parents so they know what work experience is about

Send teachers on work experience so they know what they are talking about

Borrow safety boots and other clothing, because some people can't afford to buy it

Find employers who will help overcome disability to try out the jobs we really want

Have more activities in school, like enterprise days or theatre groups that really show you what work is like and how to prepare for it

Get different employers, and more of them, into school to tell us about work

Get employers to plan our work experience so that we know what we'll get out of it or can ask for something different

Set up web conferencing with employers so they can talk to us and it doesn't take too much of their time

Survey took place week beginning 17<sup>th</sup> May 2010 and involved young people across the whole of Coventry & Warwickshire